



Bid Notice Abstract

Request for Quotation (RFQ)

Reference Number 9628890
Procuring Entity DEPARTMENT OF TOURISM
Title Procurement of Ground Handling Services for OIMD Learning Workshop re Filipino Brand of Service Excellence (FBSE) Train the trainers Course for In-house trainers-Tourism Enterprise Level Workshop

Area of Delivery

Solicitation Number:	NP=SVP2023-02-198	Status	Pending
Trade Agreement:	Implementing Rules and Regulations	Associated Components	2
Procurement Mode:	Negotiated Procurement - Small Value Procurement (Sec. 53.9)	Bid Supplements	0
Classification:	Goods	Document Request List	0
Category:	Travel, Food, Lodging and Entertainment Services	Date Published	01/04/2023
Approved Budget for the Contract:	PHP 677,699.94	Last Updated / Time	31/03/2023 16:40 PM
Delivery Period:		Closing Date / Time	04/04/2023 15:00 PM
Client Agency:			
Contact Person:	TERESITA A. ROMANES Admin. Assistant V #351 Sen. Gil Puyat Avenue Makati Makati City Metro Manila Philippines 1200 63-2-4595200 Ext.425 taromanes@tourism.gov.ph		

Description

TERMS OF REFERENCE

I. PROJECT: FILIPINO BRAND OF SERVICE EXCELLENCE (FBSE) TRAIN- THE-TRAINERS COURSE FOR IN-HOUSE TRAINERS – TOURISM ENTERPRISE LEVEL

II. PURPOSE/OBJECTIVES

The Office of Industry Manpower Development is in need of the services of service provider in the Philippines engaged in the business of providing training/seminar packages handling or coordinating transportation, accommodation, and events arrangements for such.

The FBSE is one of the main advocacy programs of the Department of Tourism, and aims to promote the best and positive about Filipino hospitality. It is envisioned to enhanced and uplift the quality of tourism services in the country, making excellence in service become a holistic national identity.

As such, the FBSE Train-the-Trainers Course will be conducted in order to increase the number of FBSE in-house trainers for tourism enterprises in line with the 100k FBSE trained individuals of the Secretary for 2023.

This training program aims to:

- 1) To develop pool of in-house trainers to conduct the FBSE Trainings in DOT- accredited tourism enterprises.
- 2) To cascade the FBSE Trainings to the DOT-accredited tourism enterprises and tourism work force.
- 3) To boost the participants' competencies in facilitating the FBSE trainings to their establishment's frontliners/personnel.

III. BACKGROUND

1. Training/workshop package

- a) Participants : Human Resource/ Training Managers or

Project Officer OIC Director
MTD, OIMD Office of Industry Manpower Development

Other Information

NOTE: The winning bid shall be determined based on the proposal with the most advantageous financial package cost, provided that the amount of the bid does not exceed the above total budget.

REQUIRED VALID DOCUMENTS TO BE SUBMITTED:

- 1.Current Mayor's/business Permit/BIR cert. of Registration (Individual)
- 2.PhilGEPS' Registration Number or Cert. of Platinum membership in lieu of Mayor's permit and PhilGEPS' registration number.
- 3.Latest annual Income Tax Return (for ABC's above PhP500K)
- 4.Duly notarized Omnibus Sworn Statement.
5. Must be DOT-accredited tour operator.

Created by TERESITA A. ROMANES

Date Created 31/03/2023

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