



Bid Notice Abstract

Request for Quotation (RFQ)

Reference Number 9670405
Procuring Entity DEPARTMENT OF TOURISM - NCR
Title PROCUREMENT OF CONSULTING SERVICE FOR THE CONDUCT OF REGIONAL INDUSTRY TRAINING PROGRAMS IN NCR FY. 2023 (2ND POSTING)
Area of Delivery Metro Manila

Solicitation Number:	NCR-2023-04-022	Status	Pending
Trade Agreement:	Implementing Rules and Regulations	Associated Components	1
Procurement Mode:	Negotiated Procurement - Small Value Procurement (Sec. 53.9)	Bid Supplements	0
Classification:	Consulting Services	Document Request List	0
Category:	Consulting Services	Date Published	19/04/2023
Approved Budget for the Contract:	PHP 892,600.00	Last Updated / Time	18/04/2023 10:16 AM
Delivery Period:	12 Day/s	Closing Date / Time	24/04/2023 08:00 AM
Client Agency:			
Contact Person:	Lawrence Jacosalem Alcantara Supply Officer 351 Sen. Gil Puyat Ave. Makati City Metro Manila Philippines 63-8-4595200 Ext.212 63-8-5533530 dotncr.bac@tourism.gov.ph		

Description

I. BACKGROUND & PROJECT DESCRIPTION :

The Department of Tourism – National Capital Region, through its Industry Manpower Development Unit, in line with Republic Act No. 9593 "Tourism Act of 2009" Section 17 (e), the regional offices shall conduct trainings and information campaigns. Hence, DOT – NCR will conduct the Regional Industry Training Programs, highlighting the role of every tourism stakeholders in the development of tourism in the region.

Set-up :

Physical/Face to Face

Implementation Date:

a. Tourism Awareness and Capability Training with FBSE for Local Tourism Officers and LGU Personnel – May 8-9, 10-11, 16-17, & 29-30, 2023

b. Safety and Security Seminar (PDEA TOP AID) with FBSE – May 4-5, 2023

c. Barrier-Free Tourism Seminar with FBSE – May 18-19, 2023 (*subject to change due to the availability of speakers, venue, and to be agreed by the DOT-NCR and the supplier in coordination with the concerned LGU/stakeholders)

Number of Target Participants : 40 Participants / run Duration :

A. Tourism Awareness for Local Tourism Officers and LGU Personnel – 4 runs (2 days/ run; min. of 16 hrs)

B. Safety and Security Seminar (PDEA TOP AID) with FBSE – 1 run (2 days/ run; min. of 16 hrs)

C. Barrier-Free Tourism Seminar with FBSE – 1 run 2 days/ run; min. of 16 hrs)

Venue : Venue within Metro Manila

II. OBJECTIVES:

A. Tourism Awareness and Capability Training with FBSE for Local Tourism Officers and LGU Personnel

B. Safety and Security Seminar (PDEA TOP-AID) with FBSE

C. Barrier-Free Tourism Seminar with FBSE

D. Filipino Brand of Service Excellence

III. TARGET PARTICIPANTS

A. Tourism Awareness and Capability Training with FBSE for Local Tourism Officers and LGU Personnel LGU - Manila/Pasay/Navotas/Pateros Local Tourism Officers and LGU Personnel

B. Safety and Security Seminar (PDEA TOP-AID) with FBSE NCR- Mabuhay Accommodation Establishments;

C. Barrier-Free Tourism Seminar with FBSE Tour Guides, Tour Operators, and Travel Agencies in NCR

IV. SCOPE OF WORK/DELIVERABLES: PRE-EVENT

1. Conceptualize, manage and facilitate the whole event with six (6) runs of the Regional Training Programs F.Y. 2023

2. Design and development of training program using current training needs, information and identified knowledge/capacity gaps and DOT-OIMD standards and the DOT-NCR's objectives
3. Collaborate with the DOT-NCR team, private organizations/partners, cooperative, non-government organization, if applicable, and in conceptualizing the program design, providing academic direction, scheduling and selection of speakers/subject matter experts, assigning course topics, presentation, among others;
4. Provide a hotel venue with supplied meals (AM&PM snacks, Lunch) within the locality of the target participants for four (4) runs of Tourism Awareness and Capability Building for LGUs and a hotel venue with supplied meals (AM&PM snacks, Lunch) within the cities of Makati / Manila for the conduct of Safety and Security and Barrier Free Tourism Seminar with FBSE.
5. Engage directly with DOT-accredited speakers specific for the training program, ensure all contents and presentation are aligned to the DOT-NCR directions, theme, topic and goals;
6. Draft and send out event invitation to target participants;
7. Draft and send out event invitation to DOT-accredited trainer and/or special guests
8. Draft and prepare speeches for principals;
9. Provide manpower to facilitate DOT registration form, attendance sheet per day, pre-and post test, feedback forms and provide management/assistance during workshop activities of the training programs
10. Must include the preparation of event's key visual, layout, and translations;
11. Create and manage pre-event social media postings, boosting and promotions;
12. Cover communication expenses for the preparation and duration of the training;
13. Be present, document and submit minutes of all meetings (virtual or actual) of the secretariat and working committees;
14. Sourcing of ten (10) non-food tokens / giveaways / prizes for participants. Present a variety of choices and package subject to DOT-NCR's approval.

DURING EVENT

1. Mount a full technical run and briefing for speaker and other staff assigned prior the start of the program
2. Create and manage same-day event social media posting and boosting
3. Provide meals for the speaker/moderator and DOT-NCR staff
4. Ensure all participants have accomplished the registration form and pre-test before start of the program. Ensure that the Attendance sheet and Feedback forms are fully accomplished by participants before releasing the certificates
5. Provide certificates/e-certificates to participants with control code from DOT-NCR and certificate of appreciation to resource speaker.
6. Prepare and conduct an ice breaker / game and knowledge check activity each training. Selected winners will be given token / prize.
7. Ensure that the Acknowledgement Receipt for certificates and/tokens are filled out and signed.
8. Facilitate at least ten (10) photo documentation with caption to be attached on the Terminal Report and one (1) "Mabuhay" video of participants and speaker at the end of the program.

POST EVENT

1. Must include transportation expenses or courier/delivery fees, if necessary;
2. Submit final documentation/proceedings, forms of the training program, modules/presentation, event materials aligned with the checklist provided by DOT-NCR within 10 working days after the training:
 - Invitation to Participants and Speaker
 - Program of Activities
 - Speech (if applicable)
 - Pre-Test and Post Test
 - Registration Form / List
 - Attendance Sheet
 - Acknowledgement Receipt for Certificates and Tokens
 - Client Satisfaction / Post-Feedback Form / List
 - Terminal Report (OIMD Template)
3. Must assist in encoding the gathered training/seminar data into the required OIMD links, if necessary

VI. REQUIREMENTS FOR SUPPLIERS

- a. Must be a consultancy service provider that specializes in conducting/facilitating/organizing trainings and utilizing training modules and programs approved by DOT-OIMD.
- b. Must submit a list of current and previously conducted trainings or similar projects with DOT.
- c. Must submit a plan of approach/methodology with timeline for the execution of the overall scope of the project.
- d. Duly registered Philippine company with appropriate government Agency.
- e. Highly experienced in conducting and organizing high impact trainings that are of value to Filipinos.
- f. Must be registered with the Philippine Government Electronic Procurement Systems (PhilGEPS).
- g. Must provide a breakdown of prices and services included in the quotation complete with E-VAT and other government taxes;
- h. Amenable to government procedure or send-bill arrangement and preferably with Land Bank of the Philippines account.
- i. Must submit a curriculum vitae/professional license and company profile
- j. With an office in Metro Manila.

LEGAL / TECHNICAL REQUIREMENTS

1. Current Mayor's/Business Permit
2. PhilGEPS Registration Number
3. Latest Income/Business Tax Return
4. Original or Certified True Copy of Duly Notarized Omnibus Sworn Statement
5. Company Profile and Curriculum Vitae

Approved Budget: Php 892,600.00 Pesos : Eight Hundred Ninety Two Thousand Six Hundred Only

* inclusive of all applicable taxes, EVAT/VAT/government taxes/service charge/ and other applicable taxes and charges net upon completion of the project and delivery of all requirements as agreed upon. Government procedure and subject to appropriate government taxes

Contact Person/s:

PROJECT OFFICERS:

Ms. Elaine Villanueva - esvillanueva@tourism.gov.ph

Mr. Mark Ryan Isidro - mjsidro@tourism.gov.ph

Other Information

Please quote your lowest price for the above requirements and submit your quotation along with documentary requirements VIA PERSONAL SERVICE AND/ OR COURIER in three (3) original sets IN A SEALED ENVELOPE to this

office address: DOT NCR BAC SECRETARIAT Mr. Lawrence J. Alcantara – Head, NCR BAC Secretariat 2nd Floor, DOT Building, 351 Sen. Gil Puyat Avenue, Makati City

Note: Deadline of submission is on April 24, 2023 at 8:00 am

Created by Lawrence Jacosalem Alcantara

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