



**SUPPLEMENTAL/BID BULLETIN NO. 1**

**PROCUREMENT OF A SERVICE PROVIDER FOR DOT SECONDARY INTERNET LINES  
WITH DISASTER RECOVERY DATA CENTER SERVICES  
(DOT-BAC REI NO. 2023-023)**

This Supplemental/Bid Bulletin is issued to all prospective bidders to clarify, modify and/or amend items in the Bidding Documents as discussed and agreed during the Pre-Bid Conference held on 15 September 2023 for the above-mentioned project.

**I. Amendments to Bidding Documents**

**A. Under Section VI. Schedule of Requirements**

From	To
Lot 1 Internet Service Provider (Secondary Internet Lines) (One Year Contract)  Delivery Period: 10 calendar days upon receipt of NTP	Lot 1 Internet Service Provider (Secondary Internet Lines) (One Year Contract)  Delivery Period: <b>30</b> calendar days upon receipt of NTP
Lot 2 Disaster Recovery Data Center (One year Contract)  Delivery Period: 10 calendar days upon receipt of the NTP	Lot 2 Disaster Recovery Data Center (One year Contract)  Delivery Period: <b>15</b> calendar days upon receipt of the NTP

**B. Under Section VII. Technical Specifications**

**I. Scope of Services**

From	To
LOT 1  I. Internet Service Provider (Secondary Internet Lines) xxx f. Free Wi-Fi/Access point for every floor xxx	LOT 1  I. Internet Service Provider (Secondary Internet Lines) xxx f. Free Wi-Fi/Access point for every floor, <b>with conduit</b> xxx
LOT 2  II. Disaster Recovery Data Center 1. Provide the following services: 1.1 Location: Preferably Clark Freeport, Pampanga xxx	LOT 2  II. Disaster Recovery Data Center 1. Provide the following services: 1.1 Location: <del>Preferably</del> Clark Freeport, Pampanga xxx
8. Provider must have its own IT Technical Team in the location xxx • Must have PMP Certification for Project Management xxx	8. Provider must have its own IT Technical Team in the location xxx • Must have <del>PMP</del> Project Management Certification for Project Management issue by any certifying body. xxx

<b>Delivery Period:</b> 10 Calendar Days upon receipt of NTP	Delivery Period: Lot 1 – <b>30</b> calendar days upon receipt of NTP Lot 2 – <b>15</b> calendar days upon receipt of NTP
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**II. II. The following clarifications are provided for the guidance and reference of the bidder:**

1. Where is the installation address of Lot 1?	1. Here in the main office (DOT Bldg., #351 Sen. Gil Puyat Avenue, Makati City)
2. Lot 1: c. Firewall appliances with license for 1000 users, are the users within the LAN side (within the branch/main office) or remote users?	2. For Firewall, this will be on the main office (DOT Bldg., #351 Sen. Gil Puyat Avenue, Makati City) and the user will be both on LAN and wi-fi.
3. Lot 1: c. firewall appliances with license for 1000 users. Could you provide the specifications for the firewall?	3. The bidder has the option to propose just like in the primary internet line.
4. Lot 1: Is there a preferred equipment brand for firewall? Do you require HA (high availability)?	4. No. we don't have and the bidder can propose. Yes, if the bidder can provide (an option)
5. Lot 1: d. With managed Services for Wi-fi Access with appliances. Could you provide the specifications for the managed wi-fi solution?	5. The bidder can propose on this as well.
6. Lot 1: Are you using only Ethernet or Fibre or both?	6. We are using both.
7. Lot 1: For the 24/7 technical support do they require monitoring or just for the level 1 support and product escalation only?	7. The 24/7 technical support covers everything since this is also supplement the primary internet line.
8. Lot 1: How many floors to cover for wi-fi?	8. This is to cover 6 floors.
9. Lot 1: How many wi-fi users?	9. Currently, the register devise is at 2,000.
10. Lot 1: May we request for a floorplan, and please share the MDF/IDF locations, and target wi-fi locations. If the floor plan is not yet available, may we request for a site survey?	10. Yes, we can ask the GSD for the updated floor plan and yes, you can do a site survey. Kindly inform the BAC secretariat and ITD personnel will assist you.
11. Lot 1: For the structured cabling, what is the conduit requirement (eg. PVC, EMT, IMC)?	11. Your team can identify this on the site visit.
12. Please confirm if this project will be integrated in DOT existing network or this will be a new network infrastructure, if yes, what is the brand/model of the existing wi-fi network?	12. Yes, it will be integrated on the existing network infrastructure. The equipment are mixture of different brand such as but not limited to HP, 3com, IBM, etc.
13. Lot 1 and Lot 2: If we are going to join both lots, are we going to prepare 2 separate technical and financial envelop for each lot?	13. Yes- Bidder should submit a separate technical and financial envelop for each lot.
14. Lot 2: Is there an internet requirement and what is the bandwidth for Lot 2	14. At least 40Gbps
15. Lot 2 Item 1.7: For the genset requirement, is it really required to provide 2N 900KW or can the bidder provide total power of the genset or higher?	15. This is minimum, the bidder can provide higher.
16. Lot 2 Item 7: Kindly provide the list of equipment to be transferred from the existing data center to new location.	16. List of Equipment to be Collocated will be provided.
17. Lot 2 Item 8: How many are the VM host and virtual machine being used?	17. Currently, there are 32 VM host in the main data center which will be minor to the Disaster Recovery Data Center.
18. Lot 2 Item 8: What is the hypervisor used?	18. The prefer would be window server hypervisor at least from the window server 2019.
19. Lot 2 Item 8: What is the Network Switch, SAN switch, VM host, and storage used?	19. These are Dell equipment.
20. Lot 2 Item 8: What is the replication software being used?	20. These are provided by Dell.
21. Lot 2 Item 8: How will the replication be managed, is it 24/7 or 8x5?	21. It is monitor and managed, 24 x 7.
22. Lot 2: Disaster Recovery Data Center, 7. Hauling Requirement. Regarding hauling, could you please provide the location of the existing data	22. Just like in the primary internet line, since these are under warranty, the DOT-Information Technology Division will be there and present

center? Can you provide the list of equipment to hauled including dimensions, weight, and acquisition cost? As some of the equipment may still be under warranty, can some of the hauling activities (such as “Disconnecting”, “Dismantling”, “Assembling”, “Connecting”) be removed?	during this period however, the winner bidder must also be present so that the loading, boxing, hauling, etc. can be done immediately and no time is wasted.
23. Lot 2: Disaster Recovery Data Center, 9. Web hosting service. Can you provide details and specifications on the web hosting requirements?	23. The bidder can propose on this as long as it not hamper the operation of the department due to technical issue on the provider.
24. Lot 2: Disaster Recovery Data Center, 8. Provider must have its own IT Technical Team present in the location, *Must have Solutions Architect Certification. Can you provide any details on this certification? As usually this type of certification is based on a specific vendor/band.	24. This is not based on a specific vendor/band, these are your technical team present in the location. Just like other provider of Data Center Services.
25. In the ITB, schedule of activities, may we request for an extension on the submission of bids for another week?	25. The submission of the bidding documents will still be the same-September 28, 2023 at 10:00 a.m.

Attached is the List of Equipment to be Collocated.

This Supplemental/Bid Bulletin No.1 shall form part of the Bidding Documents

For the guidance and information of all concerned.

  
**ASEC. REYNALDO L. CHING**  
 BAC Chairperson 

21 September 2023

