# TERMS OF REFERENCE

 I. NAME OF PROJECT: Service Arrangements for the Tourism Champions Challenge (TCC) Awardee 3-day Phase 2 Training
Odiongan, Romblon on August 21 - 23, 2024 August 20 - 24, 2024

#### III. OBJECTIVES:

- To equip participants with knowledge and understanding of designing exceptional tourist experiences.
- To equip participants with the knowledge of creating service blueprints to outline tourism service processes.
- To equip participants with the skill in product development to cater to the identified market and incorporate local culture, heritage, and natural resources into the tourism offerings.
- To develop feedback mechanisms and implement quality control measures to maintain high service standards.

## IV. MINIMUM REQUIREMENTS:

- 1. Service provider should be a DOT-Accredited Tour Operator and have experience providing services to the DOT and other government agencies
- 2. Amenable to send-bill arrangement/government procedure
- 3. Price quotation should be denominated in the Philippine Peso and inclusive of 12% VAT and all other applicable taxes and charges. Price validity shall be for a period of one hundred twenty (120) calendar days.
- 4. Tour Operator must be based in the MIMAROPA Region

Documentary Requirements:

- 1. Mayor's/Business Permit (Certified True Copy)
- 2. Proof of PhilGEPS Registration (Preferably with Platinum Registration)
- 3. Original or Certified True Copy of duly notarized Omnibus Sworn Statement
- 4. Valid DOT Accreditation Certificate
- 5. DTI/SEC Permit
- 6. BIR Certification and updated Annual ITR

## V. SCOPE OF WORK/DELIVERABLES:

The following are the specific requirements to be delivered for the activity that will be conducted, to *wit:* 

## A. Accommodation - August 20 - 24, 2024

- Must be DOT-Accredited Accommodation Establishment
- Must provide room accommodation for:
  - August 20 24, 2024 (3 pax) 5 Days/4 Nights for DOT MIMAROPA Personnel and Resource Speaker (1 - TWN, 1 SGL)

- August 22 24, 2024 (1 pax) 3 Days/2 Nights SGL room for DOT MIMAROPA OIC.
- Must have a stable Wi-Fi connection
- Must have a 24-hour Security
- Must have an In-house restaurant
- Must be near the identified site to be visited during the event

# B. Meals - August 20 - 24, 2024

- August 20 24, 2024 (5 Days) Should be able to provide Breakfast, Lunch, and Dinner for three (3) pax (DOT MIMAROPA personnel and speaker)
- August 21 23, 2024 (3 Days) Should be able to provide AM Snack, Lunch, and PM Snack for thirty-five 35 pax (TCC Training Participants)
- August 22 24, 2024 (3 Days) Should be able to provide Breakfast, Lunch, and Dinner for one (1) pax (DOT MIMAROPA OIC)

## C. Transportation - Van Hire - August 06 and 10, 2024 (1 unit)

• August 20, 22 and 24, 2024 - Whole day rental of one (1) airconditioned van to transfer from Tablas, Romblon Airport to accommodation/venue and vice versa with stored supplies of face mask, umbrella, water, and first aid kits (*For two (3) DOT MIMAROPA personnel and one (1) speaker*)

# E. Training Venue

- 9-hour use of the venue per day for training sessions and registration of participants from August 21 23, 2024
- Venue should be air conditioned
- Venue should be able to provide basic sound system, PA system, projector and screen, and extension cords
- With free-flowing coffee and water
- Provision of tables and chairs

## F. Miscellaneous

• Should be able to provide communication/load allowance to project officers

# VI. APPROVED BUDGET FOR THE CONTRACT (ABC)

Total budget allocation is **One Hundred Sixty-Five Thousand Nine Hundred Eighty Pesos (Php 165,980.00)** inclusive of taxes and fees.

The winning bid shall be determined based on the proposal with the most advantageous financial package cost, provided that the amount of bid does not exceed the above total budget.

## VII. PAYMENT SCHEMES

Terms of payment to the winning bidder shall be in accordance with the government procedure (send bill arrangement). Failure to comply with the terms and conditions of the contract will result in the payment of corresponding penalties and liquidated damages in the amount equal to ten percent (10%) of the contract price by the winning bidder.

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